

# Prioritise My Water



This short easy read training presentation is about the Yorkshire Water Priority Services Register. It will help you get started and understand the register.

Why not get registered today?

# Applying for the Water Priority Services Register.



- It's a good idea to be registered on the Yorkshire Water Priority Services register if you live in Yorkshire. If you don't, we are sure your local water company will also have one of these.



- People who have learning disabilities, autism or both can apply to be on this register.

# So why should I register and what is it?

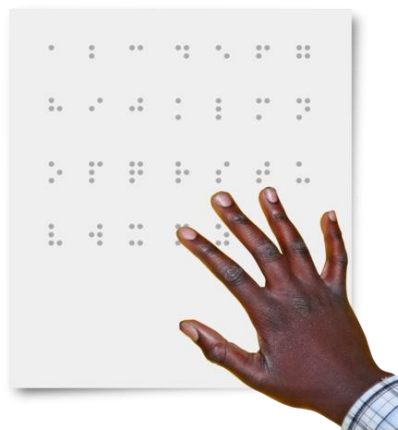


- The Priority Services Register kept by your water company is free to sign up to and can take that worry away because it gives you lots of benefits.

# So how does the Priority Services Register work?



- This is how being on the Priority Services Register works:
- Yorkshire Water, or other suppliers of water (if you don't live in Yorkshire), can send you large print, audio copies or braille of your bill.



# Here are some more benefits



- You will get to know about planned water works earlier and someone might even come to see you to tell you what's going to happen.



# Here are some more benefits



- Sometimes we might need to turn off your water supply.
- We will tell you if we need to do this and offer you a priority water supply connection or bottled water if you need it.



# Here are some more benefits



- We can set you up with a password, so you always know that its Yorkshire Water calling.



# Here are some more benefits



- You can ask someone to act on your behalf and manage your account for you.
- This is called the Nominee scheme.



# Here are some more benefits



- If you have a water meter and you find it hard to read, Yorkshire Water or your supplier of water may be able to take a meter reading for you.

# How to sign up for the register



- You will need to have your account reference number ready to help you fill out the form online. But you can still do this even if you don't have your reference.



- Or you can ring Yorkshire Water using this number 0800 138 7878.